Citrix Cloud MFA First time Setup

1. Open webpage https://ciamedu.cloud.com
   a. After MFA has been activated, login screen will require a Password Token, in addition to your username and password
   b. For your first time logging in after MFA has been activated, click on "Don't have a token?" to setup an authenticator app

   c. Enter your username, eg. domain\username, then click Next.

   d. Enter the Verification Code sent to your email and password, then click Next

   e. Follow on-screen instructions to setup the Authenticator app of your choice on your mobile device (Microsoft Authenticator, Google, Authenticator)
   f. First time setup is now complete
2. For future logins, in addition to your username and password, you will need to enter the Password Token ad provided by your Authenticator app